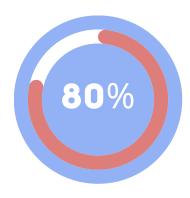
# Share Knowledge

Client Education Strategies

### **SHOW IT TO KNOW IT**



Patients forget up to a staggering 80% of health information as soon as they leave an appointment.

Verbal health education just isn't cutting it. What can practitioners do instead?



Combine visual + written instruction for better retention



Summarize pertinent research studies in an easy to read format

## Video /Audio Recording

Record your own videos or curate a YouTube playlist



Video record instructions or exercises. Send them to the client's phone.

## Workshop



Provide opportunities for modeling and real-time problem solving

## FRAME YOUR MESSAGE

The most effective OT client education is:









## MEET CLIENTS WHERE THEY ALREADY ARE

The best place to reach your audience is where they already are! Share content virtually via email, text, or EHR. Have printed pamphlets and handouts available in the waiting room. Share digital resources on your facility website.

Reinforce information in **multiple formats**!

Focus on what the client can do at their skill level!

Involve care partners!

## Share Knowledge

## References and Resources

## **Infographics**

AOTA HOT Evidence
OT Graphically
Canva Infographics

#### **Social Stories**

<u>Instructions and Templates</u>

## **Easy Read Summaries**

Template and Guide

#### **Visual Communication Tools**

<u>CDC Visual Communication Resources</u> <u>NIH Visuals Online</u>

### **Dissemination Checklist**

**README Checklist** 

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